

Partner Loyalty Program Terms and Conditions

1. Introduction

1.1. The **Partner Loyalty Program** (the “**Program**”) is provided by Titan FX Limited, Titan Markets, and Atlantic Markets trading under Titan FX (**TFX**), to their Introducing Brokers (“**IBs**”).

2. Eligibility Requirements

2.1. This Program is available to **new and existing registered and approved Introducing Brokers (“IBs”)** of Titan FX.

2.2. This Program **is unavailable** to Titan FX employees, customers, or other partners. This Program is unavailable and is not offered to IBs with **special payment schedules** outside our standard IB offering as published on our [website](#). If you are unsure about your eligibility, please contact your IB Manager.

2.3. To participate in the Program, an IB must:

- i) register and be approved as an IB via our website; and
- ii) accept [Titan FX Limited’s Terms and Conditions](#) and [Titan FX IB Agreement](#).

After completing both steps under 2.3, the IB will be considered as a “**Participant**”.

2.4. Titan FX reserves the right to reject or disqualify any IBs and Participants at its sole discretion.

3. Program Overview

Specific terms and conditions

3.1. The Program **commences on the 1st of August 2024** (the “**Start Date**”) and will run for the course of three (3) years (the “**Promotion Period**”) or until official termination by Titan FX with a minimum notice period of 30 days. On the Start Date, Titan FX set all Participants’ accounts to zero (0).

3.2. For IBs who register with us after the Start Date, the Program starts on the registration date (the “**Registration Date**”).

3.3. The Program has **fifteen (15) different levels** with a prize reward (the “**Prize**”) for each level.

3.4. To unlock each level and claim a Prize, a Participant must satisfy the following requirements:

3.4.1. For IBs who registered with us before the Start Date;

- i) refer a **specific number of active new traders** to Titan FX who make deposits and/or conduct trading activities during the Program Period (the “**Referred New Traders**”); and
- ii) achieve a **specific trading volume** from all Referred New Traders with the calculation beginning from the Start Date.

3.4.2. For IBs who registered with us after the Start Date;

- iii) refer a **specific number of active new traders** to Titan FX who make deposits and/or conduct trading activities during the Program Period (the “**Referred New Traders**”); and
- iv) achieve a **specific trading volume** from all Referred New Traders with the calculation beginning from the **Registration Date**.

3.5. Definition of Referred New Traders: For the purposes of this Program, “**Referred New Traders**” are defined as traders who:

3.5.1. Their *first* account is assigned to a specific IB;

3.5.2. Have completed **at least one trade OR one balance transaction** in the last 3 months;

3.5.3. Registered within the last 3 months.

3.6. The **Prizes and specific requirements for all the levels** can be accessed [here](#).

3.6.1. Prizes may be modified without prior notice due to changes made by third-party suppliers or partners.

3.7. Levels **do not reset** each month; Participants accumulate progress throughout the Program Period.

3.8. For the avoidance of doubt, if a Participant satisfies the requirements for more than one level within a month, the Participant will win prizes for all levels he/she has reached. Participant can unlock multiple levels per month and receive prizes for all levels reached without a time limit. There is no timeframe for each level and Participants are able to unlock as many levels as they can during the Program Period.

Other terms and conditions

3.9. By participating in this Program, Participants **agree to be bound** by these Terms and Conditions, the **IB Agreement**, and any applicable Titan FX Terms and Conditions.

3.10. By participating in this Program, Participants also agree and consent to Titan FX sharing their email addresses and any relevant details shared with us during the registration process with relevant third parties. This is if a Participant wins a prize, and for the purposes of arranging

delivery of the prize(s) to the winners.

- 3.11.** Participants consent to Titan FX using their details for prize distribution and marketing purposes. Participants may opt out of marketing activities at any time by contacting Titan FX.

The Prize

- 3.12.** Titan FX will notify winners via Partner Portal notifications ("**Notification**") of reaching each level. Winners must confirm acceptance **within 30 days** by responding via email using their current registered email addresses.
- 3.13.** Titan FX will begin organising the Prize delivery upon the winners' request.
- 3.14.** Winners must provide a valid delivery address by contacting Titan FX **within 30 days of the Notification**.
- 3.15.** Winners may choose between the designated **physical prize** for their level within 30 days from the Notification.
- 3.16.** If Titan FX is unable to contact a winner due to **inaccurate contact details** provided, or the winner does not contact Titan FX **within 30 days from the Notification** to claim the prize, the winner's prize will be **voided** without any liability on Titan FX. It is your responsibility to ensure accurate details are provided.
- 3.17.** Titan FX **does not provide invoices and/or warranty certificates** for the prizes. Images used in marketing materials and on the website of Titan FX are for illustration purposes only, and are not representative of actual prizes.
- 3.18.** Any applicable taxes, customs duties, or fees imposed by the winner's country of residence shall be the sole responsibility of the winner.
- 3.19.** Titan FX reserves the right to, at any time and without notice, substitute any prize with another prize of similar value and/or specification as determined by Titan FX. Prizes are given out on an "as it is" basis, and are not transferable, exchangeable, or redeemable for anything else.
- 3.20.** By receiving a prize, the Participant acknowledges and consents that they will participate in various promotional events of Titan FX and grants permission to Titan FX to use the Participant's photo image, name, contact details, and details of the prize for Titan FX's marketing objectives. All media content created in relation to the winners will be the property of Titan FX. Content created related to the winners will be used by Titan FX on social media or otherwise at the discretion of Titan FX for the purposes of promoting Titan FX. Refusal of the Participant to participate in any marketing/promotional content and/or any other promotional activities arranged by Titan FX may result in cancellation of the prize, and the Participant in such a case is obliged to return the prize to Titan FX.

Delivery of Prize

- 3.21.** The Prizes will be delivered to the addresses provided during the registration process. If a winner wants to change their delivery address, he or she must do so **when accepting the Prize**. The delivery address must be in the name of the winner. It is the winner's responsibility to ensure that an accurate delivery address is provided. A winner cannot change the delivery address once the Prize has been accepted.
- 3.22.** Prize delivery **may take some time**, depending on availability and location.
- 3.23.** Delivery of certain Prizes may not be available in certain countries. Titan FX can decide, at its own discretion, to send cash prizes instead. The value of the cash prize will be 75% of the equivalent value of the Prize that you win.
- 3.24.** The delivery of the Prizes will be done by courier. If a winner is absent during delivery, the courier will handle re-delivery. The winner shall contact the courier to ensure delivery of the Prize.
- 3.25.** Titan FX will not be responsible or liable for any delay, or non-delivery of the Prize(s) and any loss, costs, expense or damage suffered by the winners as a result of the delay or non-delivery.
- 3.26.** Titan FX shall not be held liable for delays or failure in the fulfilment of prizes due to circumstances beyond its control, including but not limited to natural disasters, supply chain disruptions, government restrictions, or technical failures.

4. Miscellaneous

- 4.1.** Titan FX at its sole discretion can exclude an IB from participating in this Program:
 - 4.1.1.** if an IB is suspected of fraudulent activity; and/or
 - 4.1.2.** an IB has not acted in good faith; and/or
 - 4.1.3.** an action by an IB is found to be in violation of these Terms and Conditions or the general IB Agreement; and/or
 - 4.1.4.** if an IB submits fraudulent documents during the registration process.
- 4.2.** In case of disputes, Titan FX reserves the right to make final decisions in accordance with applicable laws and regulations.
- 4.3.** Titan FX reserves the right to make absolute decisions regarding all aspects of this Program and reserves the right to change, modify or withdraw any Program specific terms and conditions including but not limited to eligibility requirements and program period.
- 4.4.** If Titan FX subsequently discovers that the individual, is in fact, not eligible to participate in the Program, Titan FX may at its discretion reverse the trading credit. No individual shall be entitled to
- 4.5.** any payment or compensation from Titan FX, should any trading credit be forfeited or reclaimed.

- 4.6.** Titan FX also reserves the right to change the prizes during the Program Period due to availability and local market requirements. Any changes in prizes will be at a similar value or less.
- 4.7.** Titan FX will not be liable for any consequences resulting from any alteration, update or cancellation of this Program.
- 4.8.** Titan FX and its respective employees, officers, directors, affiliates and partners will not be liable or responsible for any damages, loss, injuries, rights, claims or actions of any kind arising out of or resulting from:
- 4.8.1.** participation in this Program; and/or
 - 4.8.2.** as a consequence of this Program; and/or
 - 4.8.3.** acceptance, possession, use/misuse of prizes.
- 4.9.** These terms and conditions are written in English and may be translated into other languages. In the event of any inconsistency between the English version and the translated version, the English version shall prevail.

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